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A Message from BSIS

Dear CALSAGA members;

Since January of this year, I have had the honor of serving as Chief of the Bureau of Security and Investigative Services (BSIS). During that time, I have had the pleasure of meeting many members of CALSAGA and have witnessed first-hand, the common thread of pride and professionalism that runs through the Security industry. I look forward to ensuring that our historical partnership remains a focus and a priority for the Bureau.

The licensed California private security industry makes up 85% of BSIS' customer base. Our ability to service the needs of this constituency must be a large part of any measurement of how well BSIS is operating as a functional enterprise. Included in this is how timely licenses are issued and whether or not the laws and regulations that govern the industry are enforced and protected.

During the fiscal year 2009-2010, BSIS issued 76,461 new guard cards and 103,097 renewals. While the average time to issue a license was 40 days for the full fiscal year, the number was been pulled down to 30.3 days over the last quarter and 27 days for the last month. This reduction has been achieved by focusing on business improvements and process opportunities. We at BSIS understand the negative impact to both the employee and the employer that a delayed license can have. As such, we will continue to look for new opportunities for gains in efficiency and higher levels of customer service.

On the enforcement side, BSIS has worked to build upon the important gains against unlicensed activity that were achieved last year. This includes regular sweeps, partnering with local law enforcement, and ensuring local district attorneys are educated on the risk to public safety that comes from unlicensed and untrained guards. We are also currently working on adopting new regulations that would provide BSIS with the power to issue an Administrative citation and the implementation of SB 741.

Thank you for the continued support and I look forward to working with CALSAGA to help push BSIS and the industry forward. I look forward to meeting as many of you as I can at the conference!

Best Regards,
Jeffrey Mason
Bureau Chief - Bureau of Security and Investigative Services (BSIS)

The Al Howenstein Security Professional of the Year Award

The Al Howenstein Security Professional of the Year Award was originally presented at our Annual Conference in 2008 to Al Howenstein, a founding member of CALSAGA and tireless industry ambassador. Mr. Howenstein, who is now the Award namesake, has dedicated his career to advocating on behalf of the private security industry and has played a key role in forging relationships between CALSAGA and other key influencers in the private security industry, the Bureau of Security and Investigative Services and members of the California Legislature.

The 2010 recipient of the Al Howenstein Security Professional of the Year Award is a CALSAGA member who has demonstrated exceptional service to the industry, and is viewed as a respected leader

by fellow industry peers. The recipient has also actively participated in volunteer security organizations, and has been innovative in assisting with industry sponsored legislation and statewide efforts to further professionalize the industry through accountability and increased credibility.



Official criteria, deadlines and nomination forms for the award are available online at www.calsaga.org, and are due by August 31, 2010. The award recipient and a guest will be hosted by CALSAGA to attend the 2010 Annual Conference and will receive the award at the inaugural Award Banquet.

New Challenges...New